GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA

UNSTARRED QUESTION NO:661
ANSWERED ON:06.02.2017
Transaction Fee on Digital Payment on Petrol Pumps
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Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether the consumers are being charged transaction fee on transactions made through debit and credit cards at various petrol pumps in the country and if so, the details thereof;
(b) the mechanism/criteria fixed/laid down by the Government to bear the said cost by the customers/petrol pump dealers;
(c) whether the Government has discussed/taken up the matter with the Ministry of Finance and if so the details and the outcome thereof; and
(d) the other steps taken/being taken by the Government to encourage consumers for extensive use of debit/credit cards at various petrol pumps in the country to promote cashless transactions?

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) IN THE MINISTRY OF PETROLEUM & NATURAL GAS (SHRI DHARMENDRA PRADHAN)
(a) to (c) : Public Sector Oil Marketing Companies (OMCs) have reported that no transactions charges are being levied on the consumers for payment made through debit cards at petrol pumps. However, on credit cards, the banks are levying fuel surcharge as per their understanding with the card holders. A meeting of Ministry of Petroleum and Natural Gas (MoP&NG), representatives of OMCs was held with banks and Ministry of Finance on the subject. It has been decided that the transaction fee on debit cards would be settled between OMCs and Banks. No levy is being made either on the consumer or the dealer of the petrol pump for debit card transactions at petrol pumps.
Contdâ€¦â€¦2/-
- 2 - (d) : Government of India (Ministry of Petroleum and Natural Gas) has taken the following steps/actions to encourage consumers for use of digital payment methods at various petrol pumps in the country to promote cashless transactions : (i) 0.75 % discount is being given to consumer on the purchase of fuel at the Petrol Pumps of the Oil Marketing Companies. The discount is being given in the form of cash back in the bank account of the consumers. (ii) Consumer awareness campaigns are being organised at petrol/CNG outlets across the country. (iii) Dealers' meetings have been conducted at field level to evaluate them on the issue. (iv) Ministry of Petroleum and Natural Gas (MoP&NG) through OMCs is monitoring the provision of digital payment methods at Retail Outlets (ROs)/LPG Distributorships on daily basis. There has been a significant expansion of digital payment infrastructure at retail outlets. (v) A large number of ROs are now having the POS terminals and E-wallet payment facilities. Various E-wallet service providers have also been asked to set up the counters at the outlets to create customer awareness. (vi) Standard printed materials such as Standees, Leaflets etc. have been developed in Hindi, English & Regional Language and displayed prominently at ROs/LPG distributorships.
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